

Bringing Nebraska Department of Health and Human Services employees closer together

A Message from Bo Botelho, interim CEO:



Last month, Gov. Ricketts recognized DHHS teammates statewide for their leadership and service. The Excellence in Leadership Award celebrates professional achievements and the Years of Service recognition is a public ‘thank you’ for our teammates’ service in helping people live better lives across our great state.

Our day to day work is seldom easy, but it is always worth it. We only have to look at what we accomplish every day to know that it’s worth it. Our work matters to hundreds of thousands of people across the state, and we should celebrate the accomplishments of individuals and the team every day.

Both of these awards are great achievements, and I’m humbled to be leading this agency in the interim. It is abundantly clear to

me that we have a tremendous opportunity to learn from each other about how to fulfill our collective mission. Each of those honored in this edition of Connections has made the mission of DHHS uniquely his or her own. Each one, in his or her own way, has lifted up this agency and supported our fellow Nebraskans.

I want to take an opportunity to say thank you for the work each of you do day in and day out to help people live better lives; the work you do truly makes a difference. I am thankful and proud to serve the citizens of Nebraska alongside all of you.

Please join me in thanking the DHHS Excellence in Leadership Award recipients and all of our teammates who have reached Years of Service benchmarks for their efforts to help people live better lives.

2018 Excellence in Leadership Awards for DHHS

The agency is proud to introduce the 2018 Excellence in Leadership Award Recipients for DHHS. The following write-ups were taken from the nomination forms. Pictures were provided by the Department of Administrative Services.



Jeff Armitage
Division of Public Health

Jeff Armitage has worked in the field of public health for 18 years, spending the last 17 with DHHS. His career has focused on cardiovascular and substance abuse epidemiology, health statistics information, and health planning and evaluation. Jeff currently oversees a

key public health surveillance system, provides technical assistance to local health departments, assists with the state health assessment, provides leadership to the Division Strategic Plan, and serves as the co-chair for the data governance committee. He has extended leadership to a significant number of Division data improvement efforts, and his forward thinking and dedication to our data capacity has led to significant successes for the Division and public health partners statewide.



Nicole Britten
Division of Children & Family Services

Nicole Britten has built an independent, self-sufficient, and efficient team of staff assistants who have taken on several job responsibilities while helping develop [\(Leadership Awards continued on pages 2 - 7\).](#)

and implement a new data system that has improved efficiency in conducting over 100,000 Adult and Child Abuse and Neglect Registry Checks from five to seven business days to same-day responses. Nicole is dedicated to improving the knowledge, skills, and abilities of her staff, improving the efficiency and quality of the work, and improving the customer service experience. Nicole brings together all the necessary team partners that will contribute to the development, improvement and implementation of enhanced and new processes and procedures. She is timely, accountable, and an effective communicator. Nicole has built mutual trust with her team and peers. She is a great leader and teammate, and should be recognized for all she embodies as a public servant.



Nancy Chapman Heiser

Division of Developmental Disabilities

Nancy Chapman Heiser has worked as a Service Coordinator for

26 years. Nancy was chosen for this award as she is a true example of a Human Services Worker. Nancy's commitment to excellent service, her ability to pay close attention to detail, and her awesome communication skills are just some of the positive skills Nancy has brought to her position.



April Christensen

Division of Children & Family Services

April Christensen supervises a team of initial

assessment workers. She displayed innovative forward thinking by working with teammates, program specialists, and providers to come up with an email system that ended up saving protection and safety workers approximately four to six hours of time from having to manually call each provider for service provisions for families. This process is now being utilized in other parts of the Western Service Area and continues to save workers a great deal of time. April displays an attitude of teamwork on a daily basis. She pulls data reports and shares them with her peers to ensure families are getting the best possible service. She is a leader by sharing the lessons she has learned, as well as tips and effective processes. April embodies the vision of DHHS with the families she serves. She casts that vision to her team, that includes keeping children in their homes when appropriate, engaging families, and managing spending.



Kristie Christianson

Division of Developmental Disabilities

The Division of Developmental Disabilities is

fortunate to have Kristie Christianson on their leadership team as a Service Coordination Supervisor. Kristie demonstrates all the core competencies and values our division would want in a supervisor, leader, and teammate. She is dedicated and passionate about the work we do and the individuals and families we have the opportunity to work with. Kristie has assisted our divisions with many changes through the years in leadership, processes, procedures, and expectations, and through all the changes she has remained calm,

collected, and consistent. Whether she is offering a listening ear or jumping in to help, she truly supports and cares about each of her teammates and makes them feel valued and appreciated. Kristie's dedication to her team, division, and the individuals and families with whom we work are the exact traits that define an outstanding supervisor.



Kody Clark

Division of Medicaid & Long-Term Care

Kody Clark is a Social Services Supervisor in the Omaha Metro

area. He is responsible for a team of 10 MLTC Eligibility Staff in the Omaha State Office Building and LaVista offices. Kody is an essential leader of the MLTC Initial Application Team, and an integral part of the MLTC Supervisory team in this area. Kody has a customer-first focus, and uses data and process improvement to focus on positive outcomes for the customers we serve.



Yuri Cole

Division of Children & Family Services

Yuri Cole currently lives and works in Ogallala with her husband and two-

year-old daughter. Yuri is a California native turned Nebraskan. She was selected for Excellence in Leadership because Yuri is a true leader who has a passion for people in general, makes the most out of every situation, and has a natural way of showing she can be a trusted person.



Chelle Cox
Division of
Medicaid & Long-
Term Care

Chelle Cox has been a Staff Assistant at the Lincoln Customer Service

Center since January 2015. Chelle supervises the Case Aides located at the CSC. She promotes a friendly work environment and is always reliable and willing to pick up new duties. Most recently, she assumed the role of processing Transitional Medical Assistance Premium payments. This is for everyone in the State of Nebraska who receives TMA with a premium due. Without her efficiency, our customers would experience delays in accessing medical care due to Medicaid not being activated. Chelle also has the duty of putting together the daily huddle report for the statewide MLTC Administrative team in addition to local reports. Field Operations depend on having this information each morning by 8:30 to redirect staff to the correct queues for optimum statewide efficiency. Chelle was selected for this award because of her exemplary abilities to support teammates in providing correct, efficient services for our customers.



Sonia Diaz
Operations

Sonia Diaz, also known as Sonny, has been in her current role as Staff Assistant with Human Resources and Development

for the past 5 years. She is located at the Omaha State Office Building but supports DHHS staff across the state in her role as LINK-Employee Development Center (EDC) "expert".

She is assigned to the Learning and Development team and performs various duties for trainers on the team. Sonny has also been assigned to the fuzioN project and will be leading the transition from EDC to fuzioN as related to learning management during the upcoming year. Sonny lives up to her name, as her "sunny" disposition shines through during her interactions with others. She is frequently asked to answer training-related questions and her responses are always done with kindness and a desire to support. Her listening skills and attention to detail assure that people get what they are requesting. She understands many of the facets of DHHS and knows where to go for answers, making her a great problem-solver. As a leader in her role and provider of excellence in all of her work, Sonny is an excellent representative of the best of DHHS.



Margaret Donovan
Division of
Behavioral Health

Dr. Margaret Donovan became the Psychology Director at the Norfolk

Regional Center in March 2018. Dr. Donovan has been instrumental in understanding patients' needs and advocating programs that allow them to transition back into the community. One example of this was developing the "Learn to Calm" room for patients in the Skill Building Unit, which helps them develop self-soothing skills. Dr. Donovan was also active in the development of a transitional program for the unit. She has designed community outings and educated staff to assist these patients, many of whom have limited job skills and special needs. She also was instrumental in designing a system to help patients

complete their treatment programs. Her reward system has increased patient satisfaction, decreased violence, and helped patients complete their programs. Dr. Donovan is excellent at collaboration with clinical and direct care staff and teammates.



Elton Edmond
Division of
Developmental
Disabilities

Elton Edmond is dependable, genuine, and dedicated to his

work. He treats everyone with the same level of respect, and is committed to innovation that moves the system forward in a positive way and maintains the focus on the participants we serve. Elton always listens and adapts forms, reports, and processes to be efficient and effective. He always makes himself available to teammates, Division staff and external partners to answer questions and solve problems. Data can be just numbers, however, Elton is aware of the people behind the numbers and the other Division staff who carry out tasks and assignments to support participants. As information requests come in, Elton studies them to determine the questions being asked and targets the response to the appropriate stakeholders.



Seth Fager
Operations

Seth Fager joined the Department of Health and Human Services in August of 2015. Seth was originally hired to assist in Operational

efficiencies as an Operations Consultant. In 2016 the role of the Operations

Consultant expanded with additional responsibilities and a certification process which would allow Seth to become a candidate using the Lean Six Sigma methodology. In January 2017 Seth became a certified Green Belt and now helps drive organizational change and process improvements across Nebraska.



Lisa Ferguson
Division of Behavioral Health

Lisa Ferguson is a Youth Security Specialist II at the Hastings Regional Center. She has always brought a positive attitude and an open mind to work, which allows her to face an ever-changing environment with optimism and an attitude of helping others. Lisa has continuously stepped up to help train new teammates, be a positive and insightful role model, and help new supervisors be their best by helping them understand program needs. Lisa also continuously helps out in PIG groups to come up with new ways to chart, evaluate, and examine our youth and teammates to ensure the best possible outcomes. She is an amazing example of DHHS core values and competencies.



Gabriella Garcia
Division of Children & Family Services

Gabriella Garcia embodies the essence of teamwork, integrity, and dedication in her service to others. She encourages, motivates, and inspires those around her in DHHS. Gabby often works with clients who appeal over payments that range from hundreds to thousands of dollars. While this task often puts her

in contact with clients who are under stress and unhappy with a case action, she goes above and beyond to help them to understand what happened and why it happened. Gabby's skill for defusing difficult situations with compassion and kindness has prompted many clients to compliment her on how well she provides customer service. Gabby truly shines as she interacts with teammates, especially trainees. Her teammates say that Gabby is great to work with as she always approaches situations with optimism and integrity. She cares deeply about providing clients with great service, and as a mentor has helped to instill that dedication to service in those around her. Gabby isn't just a great worker – by being who she is and doing what she does so well, she is creating great workers who also embody our mission. She is bettering the agency as a whole and positively influencing the lives of our clients.



Erin Hansen
Division of Children & Family Services

Erin Hansen is an excellent example of teamwork. As a member of the ADC program team, Erin provides feedback that allows social service workers the opportunity to learn and ask questions freely with an atmosphere of learning, while providing the best customer service available to all clients. Erin is always positive with her interactions and is more than willing to help, ensuring that each client is served timely and accurately. Erin communicates mostly by email, which can be difficult, but Erin seems to have an art for writing. Her communication and assistance fosters teamwork for both new and veteran staff. Her approach is "let's work together" to

ensure the team provides the most accurate, efficient services to our clients. Through this approach Erin has established trust and strong relationships with her fellow teammates. Erin has helped to build mutual trust, confidence, and respect between the program specialist team and the team of staff working in the field.



Blake Hendrickson
Division of Public Health

Blake Hendrickson is an Epidemiologist with the Nebraska Department of Health and Human Services (NE DHHS). He works closely with the Centers for Disease Control and Prevention (CDC) and the 20 local health departments across the state to identify and manage cases of vaccine-preventable diseases and control disease outbreaks when they occur in Nebraska. He also works closely with the Immunizations Program at DHHS to promote vaccinations by evaluating trends and overseeing Nebraska's Perinatal Hepatitis B Prevention Program. Blake received his bachelor's degree in Biology from Nebraska Wesleyan University and his master's degree in public health from the University of Cape Town in South Africa. He is currently participating in the Great Plains Leadership Institute at the University of Nebraska Medical Center (UNMC) and is the Vice President of Education for the Capitol Voices Toastmasters Club in Lincoln, NE. His current leadership priorities include fostering the development of his young family alongside his wife Auriel and contributing to the DHHS mission of "Helping People Live Better Lives." He is passionate about public health issues and takes pride in contributing towards the health and welfare of his fellow Nebraskans.



Irene Hirschman

Division of Behavioral Health

Irene Hirschman is an Associate Director of Nursing at the

Lincoln Regional Center. She has dedicated herself to her job and goes out of her way to ensure the care for the 24/7 facility. Irene is the go-to person for answers and her knowledge is sought out by all levels of teammates at LRC. She is directly responsible for the nurses who work under her leadership and is always available to answer questions or lend a hand. As busy as Irene is, she is never too busy to assist staff. Her door is always open and her phone never goes unanswered. Irene is an effective communicator and effectively conveys pertinent information to teammates. She is a team player and is always willing to “roll up her sleeves” to help her teammates and see all tasks through to completion.



Jackie Kimes

Division of Medicaid & Long-Term Care

Jackie Kimes is a MLTC Supervisor in the Beatrice

local office. She has been with the agency for 23 years, and is a respected leader with expertise in working with several specialized Medicaid caseloads, including State Review Team, Disabled Adult Children and Medicaid with Working Disabled populations. Jackie leads by example, and her team is positive and focused on timely and accurate service delivery. Jackie led her team through a challenging time of change

and adjustment in the determination of eligibility for customers this last spring. She values people, and is passionate about customer service and accuracy. Jackie leads her team by example, and provides customer-focused direction that embodies the mission and vision of the agency and the State of Nebraska.



Karlee Kistler

Division of Medicaid & Long-Term Care

Karlee Kistler is a Lead Worker for Medicaid and Long-Term Care eligibility.

She supports a team of social service workers and provides daily guidance, coaching, and leadership. Karlee has a positive attitude, and is always willing to take on new responsibilities. She has supported the MLTC Initial Application and Renewal Team projects, and was an essential part of developing ongoing support in the field for new workers. Karlee’s work on both the Renewal and Initial Projects have helped DHHS better serve customers by decreasing the numbers of days to less than 30 when determining Medicaid eligibility. Karlee is commended for her commitment to excellent customer service and her demonstration of leadership in developing new team members.



Ashley Meyer

Division of Children & Family Services

Ashley Meyer has been an Economic Assistance Worker for over 3 years

and has not only excelled in her career but also has provided exceptional service to the agency’s clientele. Ashley

has continuously exceeded accuracy expectations while also providing outstanding customer service. She is very dedicated to her work and the clients she serves. Ashley is compassionate and understanding of each individual’s needs and ensures she is providing the best service for each situation. Ashley is also a great mentor and leader, not only to those on her team, but all those around her. Her communication with all individuals is professional and positive, which helps create and maintain a collaborative working environment. Ashley is truly dedicated to the DHHS mission of “Helping People Live Better Lives.”



Janell Miller

Division of Public Health

Janell Miller has over 27 years of service for the State. In July 2017, DHHS took over

the administration of The Department of Environmental Quality’s Drinking Water program. Janell helped coordinate the move and was able to find solutions and resources to address serious issues that would have delayed the effort. She received a NDEQ Cottonwood award. As the year has progressed, Janell has been a vital team member in making a strong NDEQ/DHHS team. She serves as the liaison between the agencies, manages budgets, and is known as the go-to person for both agencies. Janell’s input and advice are sought out by her teammates and managers. She helps people solve problems so work can get done, and is the teammate everyone wants to work with. Janell has been helping with other DHHS programs not associated with the agreement to ensure the programs remain functional. She provides excellent customer service with the highest professional standards. Janell’s dedication and hard work serve as an excellent example to the team.



Sonya Oliverius

Division of Children & Family Services

Sonya Oliverius has been with Children and Family Services for six years.

She has a “can do” work ethic and builds productive relationships with leadership, peers, direct-line staff, and community stakeholders. She provides positive outcomes for the families her team serves. Sonya effectively supports her team, her peers’ teams, and two DHHS offices (Sidney & Ogallala). She works to support everyone’s work and promote a positive work environment. Due to Sonya’s ability to communicate positively and effectively, her team feels connected to organizational goals and the agency mission. Sonya’s team has worked very hard to engage family members all over the country and involve them in the raising of their children and placement. Sonya and her team have also made quick plans with relatives and tribes so that children can remain with relatives and prevent removal when possible. Sonya’s team keeps families together whenever possible to prevent additional trauma to the children. She and her team have produced positive outcomes even when challenged with limited resources. Sonya is an asset to the WSA CFS team.



Josh Parde

Division of Developmental Disabilities

Josh Parde is a Direct Support Professional, (DT2), on the

Sheridan Cottages ICF at the Beatrice State Developmental Center. Josh has worked many years at BSDC in the capacity of a DT3, and in recent years at DT2. Josh has mentored many new teammates. He is resourceful, energetic, humorous, and efficient in all he does. He is a master communicator with his teammates and management, family and guardians, and with the many people we provide services for at BSDC. Josh shows initiative, is a self-starter, and like many conscientious staff, works a lot of overtime in order to provide competent care to Sheridan Cottages residents. New teammates frequently request Josh as a mentor and trainer. He is committed to the success of his peers in this demanding environment where maximum staffing levels are almost never attained. He serves as an informal advocate for the people who live in his area. He is popular and well-liked by both the residents and staff. Above and beyond his required duties, Josh has participated for a number of years on the BSDC Safety Committee and Labor/Management Committee.



Janet Schueler

Division of Behavioral Health

Dependable, flexible, caring and invested are just a few words that describe Janet Schueler in

her role as Youth Security Supervisor. Janet voluntarily stepped in and completed the timekeeping duties for the Youth Security Specialist Is and IIs when the regularly assigned timekeeper was off for an extended period of time. This task involved training and organization, which did not seem to waver Janet’s confidence

or abilities. She accepted this responsibility in addition to her regularly assigned duties without hesitation. Janet’s other outstanding attribute is her kindness and willingness to go the extra step to assist everyone. Her interactions with staff and youth are always positive. As a supervisor on the night shift, she willingly accepts requests for assistance on tasks that can be performed by the night shift staff. She takes the responsibility to ensure that she understands the task at hand, the desired outcome, and deadlines. Janet is a role model for others.



Amanda Shannon

Division of Medicaid & Long-Term Care

Amanda Shannon has been with the State for nearly three years in

the York, Nebraska local office. Since starting her position, Amanda has completed NON MAGI training, SIMP training, Nursing Home/Assisted Living training and PASS training. Amanda is a processor who carries a full nursing home caseload. She enjoys working with clients and being able to assist them in getting benefits. Her passion is helping elderly clients who are struggling to understand what is needed in order to be eligible, and helping them gather that information. She is more than willing to help her teammates and often steps up when they are in need. Amanda was selected as she is a great example of a positive, caring worker who goes above and beyond for the clients of Nebraska and the Medicaid team.



Dan Taylor
Division of
Public Health

Dan Taylor assumed the duties of the Program Director for the Office of Long Term Care

after the position became vacant. He continues to be responsible for duties of his position as the training coordinator, in addition to assuming all of the duties of the Program Director. He works countless hours to ensure that work is completed. He is always available to answer questions and provide guidance to providers and surveyors. Dan always says thank you for any task or duty that a team member completes. He makes staff feel valued and supported with his actions, and is attentive to his teammates' needs. Dan has been instrumental in filling open positions as quickly as possible to ensure that work is being completed. He provides training at staff meetings to ensure teammates earn needed credits and receive updates and changes to survey processes, state, and federal requirements. Dan ensures that concerns affecting care of nursing home residents are addressed by the facility in a timely manner. He follows up with facilities to ensure appropriate measures are taken to address deficient practices that can affect resident care. He exemplifies the DHHS mission of "Helping People Live Better Lives."



Lee Weidner
Division of
Developmental
Disabilities

Lee Weidner is a DTSS (Supervisor) at the Beatrice

State Developmental Center, where he has been employed for almost 9 years. In the past year, Lee's job has changed to the new Crisis Unit, where he is a first shift supervisor. Some of the most challenging maladaptive behavior can be experienced working in this area. Lee has demonstrated a professional and calm, yet authoritative, demeanor in dealing with crisis situations. He encourages his staff, provides for the safest environment possible, and is resourceful. Teammates who work for and with Lee compliment his staunch work ethic, reliability, team-building, and leadership skills. Lee is a certified Mandt System instructor, and is currently certified in the Relational, Conceptual, Technical (RCT) Mandt, and Advanced Mandt. Lee is a key player in the success of day-to-day operations in the Beatrice Crisis Unit. He mentors staff and new supervisors on an ongoing basis. He is committed to helping staff be successful in their jobs and help people who receive services achieve their maximum potential. Additionally, he is a valuable on-site resource and provides guidance, training, and support to frontline staff, HR-training specialists, and management. Lee frequently fills in for frontline staff to provide coverage during shortages.



Jerrid Wichmann
Division of
Behavioral Health

Jerrid Wichmann has been at the Hastings Regional Center for 1 1/2 years. He has tirelessly worked to help his teammates by being a great role model. Jerrid has also taken the opportunity to teach and train new teammates. He has even helped

with new supervisors, training them about the program and giving advice on how to properly do the supervisor job. Jerrid has constantly shown a professional demeanor and gone above and beyond what is expected of him as a mentor. He has worked on starting new programs for youth to help them flourish. Jerrid exemplifies what it means to be a team player and someone who puts others before himself. He is the embodiment of everything the Hastings Regional Center calls excellence and a teammate worthy of recognition.



Heather Wood
Division of
Behavioral Health

Heather Wood is the Quality Improvement and Data Performance Administrator for the Division

of Behavioral Health. She is a Nebraska native with a bachelor's degree in Psychology and master of science in Survey Research and Methodology. Heather has over 15 years of experience working in the areas of behavioral assessment and outcome measurement. She has been a valuable asset to the Division of Behavioral Health since coming on board in 2011. Heather exemplifies commitment to continuous quality improvement, which guided her work as project lead of the new Centralized Data System and her work with teammates, students, and system partners. Heather brings innovative, forward thinking to data systems, and continues to use data analytics in new and dynamic ways to drive improvements within the behavioral health system of Nebraska.

State Service Awards for DHHS



The Excellence in State Service Awards were recently released, including milestones for those achieving 10, 15, 20, 25, 30, 35, 40, 45 and 55 years of service. Congratulations are due to each of you, regardless of the number of years served. Broken out by division and years of service, the DHHS honorees are:

55 Years of Service

Behavioral Health

Darlene M Porter

45 Years of Service

Behavioral Health

Randolph S Jacobs
Susan H Wesche

Children and Family Services

Delores S Hartman
Susan K Laber
Elizabeth J Nicolas
Deborah Pool

Operations

Wade B Remmenga
Julia M Schluckebier
Claire J Speedlin

40 Years of Service

Communications & Legislative Services

Judy A Barker

Behavioral Health

Mary A Bishop
Steven T Fielder
Cynthia K Hunter
Susan K Waterman

Children and Family Services

Sharon K Bulin
Susan K Jensen
Judith E Pedersen
Nadine E Plambeck
Kay L Schenck
Ramona K Tuxhorn

Developmental Disabilities

Rita Allen
Deborah Christlieb
Sandra Clark
Roger V Girch
Susan M Strnad
Daniel A Wieden

Medicaid & Long-Term Care

Kristi K. Holmes
Irene R. Marcussen

Public Health

Cindy Kelley
Joan L Speicher-Simpson
Deb Stoltenberg
Victoria A VanArsdall

Operations

Thomas G Budenholzer

35 Years of Service

Behavioral Health

Kristine R Boe Simmons
Kenneth D Palmer
Marsha E Utecht

Children and Family Services

Michael A Buchta
Don W Davis
Robert L Furr
Janice K George
Donna J Kudirka
Tiara M West

Developmental Disabilities

Susan B Clausen
Melba Engel
David Knisely
Richard G. Kreifels
Loretta Pellan

Patrick A Rapier
Ladonna K Shippen
Rebecca J Weber

Medicaid & Long-Term Care

Gina L Ruskamp
Malinda K Shobe

Public Health

Julie A Luedtke
Bev Spang

Operations

Karen K Kammann
Richard E Mettler
Sheryl Y Oberheu

30 Years of Service

Behavioral Health

Scott A Casper
Lori J Ditson
John E Eilers
Heidi J Fahrnbruch.
Sharon K Kahm
James F O'Connell Jr
Cynthia A Reece
Gordon J Tebo
Tamara T Welch

Children and Family Services

Julie K Brenneis
Stacey R Brockhaus
Marcia A Eberle-Unick
Nancy A Habron
Dara A Johnson
Karen E Kuta
Nancy K Lyne
Diane E Martig
Kristal K Millstead
Vicki S Schindler
Lynelle J Schwedhelm

Greg Stinson
Jane M Teten
Dana S Thornburg

Developmental Disabilities

Rita D Briggs
James L Bush
Robert E Chace
Elton D Edmond
Paul G Farrand
Bonnie M Fisher
Pamela Hovis
Shelly A Johnsen
Nancy Lamb
Rita J Simpson
Shari S Swett
Julie J Weyer

Medicaid & Long-Term Care

Penny L Clark
Nancy J Fowler
Cindy S Keller
Vickey L Kobza
Alvin L Zimmerman

Public Health

Heidi Burkland
Nancy M Hauschild
Nila Irwin
Jackie Johnson
Michele A McClellan
Peg Ogea-Ginsburg
Shirley A Pickens-White
Linda K Stenvers
Cindy Stollendorf
Wanda E Vodehnal

Operations

Sandy L Anderson
Karen J Dvorak
Karen M Homes
Dan P Theobald

(Service Awards continued on pages 9-10)

25 Years of Service

Behavioral Health

Linda M Henslee
Stephen J O'Neill
Jeffery S Oxford

Children and Family Services

Jennifer K Baumann
Patricia A Ferguson
Rebecca C Goltl
Richard D Hancock
Lori L Koenig
Jeffrey S Morton
Barbara J Russell
Kathleen M Stolz
Roxana L Webb

Developmental Disabilities

Angela I Gonzales-Dorn
Sherry L Nutsch
Amy J Peterson
Teresa Tack-Stogdill
Julie Williams

Medicaid & Long-Term Care

Monica A Hinrichs
Lori A Lewis
Linda M Schliep
Deborah J Underwood

Public Health

Irene A Eckman
Steve Jackson
Ruth Jorgensen
Renee E Madsen
Steve Rowell
Jody L Sims

Operations

Randall E Coil
Jolene R Jarecki
Sandra M Johnson
Robert A Peters
Sandra L Warford

20 Years of Service

Behavioral Health

Bonnie J Bergland
Karen J Brocksmith
Terry L Hess
Barbara P House
Michael J Judson

Cynthia Krause
Lisa M Laurell
Dianna Mastny
John C Sweazy

Children and Family Services

Cheri R Anderson
Barbara G Arens
Jobeth L Blecher
Janie A Bryer
Patricia Callahan
Lori A Coon
Pamela M Eckel
Tangela L Gropp
Michelle L Hamaker
Pamela B Herron
Sharon J Johnson
Traci K Kuhl
Louis H Matthies
Patrick C McClure
Jennifer L Potterf
Marlene Rivas
Daniel D Wieneke
Cindy A Wiesen

Developmental Disabilities

Rebecca Adams
Tiffany Barrett
Shauna R Becker
Barbara Coleman
Lory Costello
Teri Dorn
Rhonda Erikson
Lana L Frazier
Gregory B Hamm
Ruth E Herman
Nicole D Jurgens
Tammy R Kocian
Krista D McCaghy
Debra A McQuistan
Linette M Molczyk
Raymond J Reckley
Cheri L Rychly
Ruth Schoen
Colleen R Schumacher
Karen Schwarz
Julie J Splichal
Jolene Stockamp
Danny L Wenzl

Medicaid & Long-Term Care

Nancy J Becker
Jodilyn K Fransen
Sherry L Hebron

Patricia A Kermmoade
Kriste Mott

Public Health

Vonda Apking
Julieann Boyle
Chin F Chew
Rayma L Delaney
Christine A Esch
Nancy Jo Hansen
Kim Harris
Beverly M Kliment
Patricia A Patton
Janis N Singleton

Operations

Darla J Bolln
Dale D Hauptmeier
Darren R Knudson
Pamala K Schmidt
Carol A Sheets
Misty D Sinsel
Denise K Uhing
Broc E Witt

15 Years of Service

Behavioral Health

Matthew D Ahlstedt
Byron Blain
Peter N Graham
Ronald W Kmiec
Sheryl L Olson
David N Scott
Tammy G Stickney
John W Weyer
Nancy D Wragge

Children and Family Services

Norma Boettcher
Denise Burbach
Monica K Dement
Brandee R Ehlers
Debra A Gill
Christine L Grealish
Sara J Jelinek
Cynthia M McPherson
Susan F Mitchell
Heidi A Schreiner
Lisa J Schweitzer
Lara L Swerczek
Susan M Ward
Tracy D Webb
Eric P Williams

Eldonna Woltemath
Nancy Wright

Developmental Disabilities

Alyssa Arntt
Monica L Baete
Paula Bishop
Scott A Bowman
Robert Bruhn
Lynn M Chelewski
Joan C Feeny
Doreen Joekel
Richard Kerr
Amber Lovitt
Karla J Ludden
Tara L Rasmussen
Jonathan Scott
Jennifer B Sladec
Nancy L Tworek

Medicaid & Long-Term Care

Vernalisa L Fowler
Layla N Lamborn
David C Meyer
Rachelle B Miller
Courtney Parker
Carole J Roberts
Maria Torres

Public Health

Lynn A Chermok
Jill Crane
Sue Dorffler
Joni Dulaney
Steven McNulty
Betty Smith

Operations

Janet K Combs
Kevin L Griess
Jeffery W Hastings
Cassie Phillips
Katie B N Tang

10 Years of Service

Behavioral Health

Marty W Boomgaarden
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